



## We're always here for you

Calor make living off-grid easy – no matter where you live. If you're looking to upgrade your home heating, now might be a good time to consider switching to Calor gas. We offer all the convenience and reliability of mains gas – plus a whole lot more.

LPG from Calor can be used for home heating and hot water, cooking and gas fires. It can even be used with renewable technologies and smart thermostats. We believe there's simply no better energy for rural homes.

We pride ourselves on excellent customer service and you can trust Calor to deliver on every level. That's why more and more homeowners are switching to Calor every year.



## All the benefits of gas

Controllable, efficient, reliable and cleaner for the environment than many alternatives, Calor gas brings all the convenience of living on-grid, off-grid.





## Save now and in the future

Highly efficient boilers, competitive fixed price tariffs and much more... (See page 7)



## It's easy to switch

We'll help make sure your switch is hassle free. (See page 8)



## Telemetry technology

Monitors and re-orders your gas delivery so you don't have to. (See page 12)



## Greener and cleaner

Emits around 20% less CO<sub>2</sub> than oil.<sup>1</sup>



## Storage to suit you

We offer a range of storage options to suit your home and your needs. (See page 11)



## Free tank installation and gas connection\*

We'll deliver and install an above-ground tank and connect it to your home for free.



## **Secure**

Unlike oil and some solid fuels, gas is virtually impossible to steal. (See page 11)



## Instant and controllable heat

Ideal for central heating, water heating, cooking and gas fires. (See page 14)



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## So many ways to save

We understand that updating and replacing your home heating is a big decision but don't worry, we can help you save now and in the future.



## **Free Calor Gas Connection**

Choose an above-ground tank and we'll provide and install the gas tank (including base and trench) and connect your home to gas for free. Or, choose an underground tank and we can do all of this and hide your tank underground for only £1,500. $^{\dagger}$ 



## No storage tank to buy

With Calor, there's no tank to buy. We own the tank so you don't have to worry about tank maintenance, insurance or replacement costs. All you pay to us is a small maintenance charge.



## Highly efficient heating system

Upgrade to Calor and make use of an efficient and convenient gas boiler and radiators – controllable with the press of a button. LPG boilers are even compatible with the latest thermostatic technology, helping you to save energy.



## Stable and fixed prices

We continually monitor our prices to ensure we stay competitive. Plus, we can fix your gas prices for set periods to help you stay in control of how much you spend.



## Go green and save more

If you're looking to make your home greener and reduce your energy costs even further, there are a range of advanced LPG and renewable energy heating systems available, such as the Daikin Altherma Hybrid heat pump.

<sup>‡</sup>Full terms and conditions apply; see calor.co.uk for more information. Free above-ground tank installation and underground tank pricing current at time of printing and may be subject to change

"I have been genuinely delighted with Calor gas and their service. They've been neat and tidy, professional and polite the whole way through. They've been absolutely superb."

- MR ANDREWS, EXETER.

## Switching made easy

We'll do everything we can to ensure that your gas installation goes as smoothly as possible and keep disruption to a minimum.

## We'll take care of it

You don't have to worry about organising workmen for your tank or cylinder installation – we'll deal with it all. If you would like us to, we can work closely with your LPG heating installer to ensure the installation process is as seamless as possible from start to finish. If you are unsure where to find an LPG qualified boiler installer, we are more than happy to advise you on this.

## Our simple switch process

- Give us a call and we'll arrange a home visit to discuss your requirements
- We will install your tank or gas cylinders, and gas connection
- Your local LPG heating installer can install your internal pipework, boiler and radiators
- Once everything is installed, we'll organise your first gas delivery





# Getting the right storage for you

We offer a choice of gas storage options to suit your heating needs as well as your surroundings. Naturally there are some things we have to consider when installing Calor gas heating in your home. But don't worry, we'll talk everything through and can organise this part of the installation for you.





- Hidden underground so all you see is a small circular green cover giving the delivery driver access to the tank
- Once the tank is buried, the area can be returned to grass or planted with flowers
- Installation for only £1500†



## Above-ground tank

- Free installation†
- Has to be positioned at least 3 metres from any property boundaries or buildings
- Sage green
- Sits on a concrete or prefabricated base





## Calor compact cylinders

- Ideal if you don't have space for a bulk tank, or have any kind of restricted access
- Can be kept in an optional storage case
- A changeover valve automatically switches from one cylinder to the other, giving you continuous gas supply

## Safe and secure

## Virtually impossible to steal

Unfortunately, fuel theft is becoming more common in rural areas. Often this leaves homeowners with the cost of replacing lost fuel. Unlike other fuels, such as oil and solid fuel, gas is almost impossible to steal.

## Highest safety standards

Safety is something we take seriously at Calor. We help advise on the location of your tank or cylinders to ensure that they meet safety regulations. Plus we check your tank every time we make a delivery.

Our telemetry unit monitors the levels of gas in your tank and sends us regular readings so we know when to schedule your next delivery.

## It's easy to be a Calor customer



## **Telemetry technology**

No need to worry about having to re-order your gas. Our smart telemetry system monitors the levels of gas left in your tank or cylinders and automatically tells us when a top-up is needed.



## Local and reliable delivery

As the UK's largest LPG supplier, we have a range of delivery vehicles, and a number of local delivery centres nationwide, so we can get your gas to you when you need it.



## Easy payment

There are several ways you can pay for your gas: Direct Debit, credit or debit card, cheque or bank transfer. You could even pay over the phone or spread the cost of your bill evenly throughout the year using a fixed monthly Direct Debit.



## Calor account online

Manage all aspects of your Calor account online with one click of the mouse.



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## Gas appliances for your home and garden

Our expertise doesn't stop at supplying gas. We also offer the latest home appliances and, if a cylinder is required, the right gas cylinder to fuel it.

Cooking on gas

Calor puts all the control of gas at your fingertips. Our range of LPG-ready cooking appliances has something for everyone – from basic single ovens to the latest cooking ranges, hobs and electric hoods. With cooker widths from 50cm to 110cm, we've also got any space covered too.

## **Tumble dryers**

If you don't know about gas tumble dryers then you're really missing out. They cost around a quarter less to run than an electric condenser dryer<sup>1</sup>, stop the build-up of static in clothing and reduce the need for ironing. They're even 40% greener than an electric dryer<sup>2</sup>.

### Portable heaters

Portable gas heaters make an elegant addition to any home or outbuilding. From a stylish flame effect heater to something more economical to run, we have the heater for you.

## **BBQs** and patio heaters

From barbecue novice to fully fledged expert, we have a full range of gas BBQs and accessories available. Plus, why not make the most of the great outdoors all year round with one of our patio heaters.

### Ordering your gas bottles

Buying propane, butane and patio gas bottles online or by phone is easy. Better still, your local Calor stockist will deliver them direct to your door. To order a gas bottle call 0800 662 663 or visit our shop online at calor.co.uk. To see our full range of appliances, visit our online shop at calor.co.uk or call 0800 181 4512.





### **CALOR GAS LTD**

Athena House Athena Drive, Tachbrook Park, Warwick CV34 6RL Company Number: 303703

Tel: 0800 626 626 calor.co.uk

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